

2026 LAUNDRY CASH BACK PROMOTION TERMS AND CONDITIONS

(CASH BACK BONUS)

1. Information on how to claim and details of the Cash Back (as defined below) form part of these Terms and Conditions. Participation in the offer is deemed to constitute acceptance of these Terms and Conditions.
2. The offer is open to Australian residents over the age of 18. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to claim ("Claimant"). Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. Claimants under 18 years old must have parental/guardian approval to claim and further, the parent/guardian of the Claimant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor submitting a claim in this offer.
4. The offer commences for purchases on 26/03/26 and closes for purchases made before 11.59pm (AEST) on 29/04/26 ("Purchase Period"). Claims open 26/03/26 and close at 11:59pm AEST (for online/email claims) or last mail (for mail claims) on 31/05/2026 ("Claim Period").
5. Multiple claims permitted, subject to the following:
 - (a) a maximum of two (2) claims are permitted per person; and
 - (b) each claim must be submitted in accordance with claim requirements.
6. Every valid claim received during the Claim Period will receive a Cash Back according to the number of Eligible Products purchased. Cash Back is calculated on the purchase price excluding delivery fees, installation fees, extended warranties and any additional add-ons.

Claimants will receive a Cash Back amount equal to 10% of the actual purchase price paid for one (1) Eligible Product, calculated based on the purchase price shown on the tax invoice or receipt uploaded to the claim site.

Claimants will receive a Cash Back amount equal to 15% of the actual combined purchase price paid for two (2) Eligible Products consisting of one (1) eligible washer and one (1) eligible dryer of the same brand purchased in the same transaction, calculated based on the combined purchase prices shown on a single tax invoice or receipt uploaded to the claim site.

Cash Back will be sent to the customer's email address as listed on their claim form. See Appendix A below for a full list of the Eligible Products and corresponding Cash Back percentage value.

7. To be eligible to submit a claim for the Cash Back(s), Claimants must purchase new eligible Laundry Products ("**Eligible Products**"), from a "**Participating Retailers**" outlet (either in-store or online) in Australia within the Purchase Period while stocks of Eligible Products last. Refurbished, second-hand products or purchases made from non-approved retailers (either in-store or online) are excluded from this offer. A Claimant

must have fully paid for the “Eligible Product” before they are eligible to submit a claim. Where an “Eligible Product” is returned to the “Participating Retailer”, the Claimant is not entitled to the Cash Back.

8. A “**Participating Retailer**” means any of the following retailers – see list below

- Begents powered by Betta
- Betta Home Living
- Billy Guyatts
- Bing Lee
- Bi-Rite Home Appliances
- Designer Appliances
- E & S Trading
- Hart & Co
- JB Hi-Fi (this does NOT include The Good Guys who trade as a separate entity)
- Retravision
- Spartan Appliances
- Stan Cash

9. “Participating Laundry Suppliers / Manufacturers” – see list below

- Beko
- Electrolux
- Haier
- Hisense
- LG
- Samsung
- Westinghouse

10. “**Eligible Products**” – see list below

<u>Brand</u>	<u>Category</u>	<u>Model</u>
Beko	Heat Pump Dryer	BDPB904HW
Beko	Heat Pump Dryer	BDPB904HG
Beko	Heat Pump Dryer	BDPB104HW
Beko	WM - Front Loading	BFLB124ADW
Beko	WM - Front Loading	BFLB904ADG
Beko	WM - Front Loading	BFLB902ADW
Electrolux	WM - Front Loading	EWF1043R7WCS
Electrolux	WM - Front Loading	EWF1043R7SCS
Electrolux	Heat Pump Dryer	EDH903R7SC
Electrolux	Heat Pump Dryer	EDH903R7WC
Electrolux	WM - Front Loading	EWF1243R7WCS
Electrolux	WM - Front Loading	EWF1243R7SCS
Electrolux	Heat Pump Dryer	EDH803R7WC
Haier	WM - Front Loading	HWF10NW1
Haier	Heat Pump Dryer	HDHP90NW1
Haier	WM - Front Loading	HWF10NB1
Haier	Heat Pump Dryer	HDHP90NB1

Hisense	WM - Front Loading	HWF8i1015BX
Hisense	WM - Front Loading	HWF9S1214BX
Hisense	Heat Pump Dryer	HDF8i10HB
Hisense	Heat Pump Dryer	HDFS10HPB
LG	WM - Front Loading	WX9-1409MB
LG	Heat Pump Dryer	DXH9-09MB
LG	WM - Front Loading	WX9-1412W
LG	Heat Pump Dryer	DXH9-10W
LG	Combo Washer	WXC10-1412W
LG	WM - Front Loading	WXLS-1014WX
Samsung	WM - Front Loading	WW12BB944DGH
Samsung	WM - Front Loading	WW11CG604DLB
Samsung	Heat Pump Dryer	DV90BB9440GB
Samsung	Heat Pump Dryer	DV90BB9440GH
Westinghouse	WM - Front Loading	WWF1044M7WAS
Westinghouse	WM - Front Loading	WWF1044M7SAS
Westinghouse	Heat Pump Dryer	WDH904N7WA
Westinghouse	Heat Pump Dryer	WDH904N7SA

**Note: To receive Cash Back Bonus valued at 15% of the actual combined purchase price paid for two Eligible Products in the same transaction, Eligible Products must be of the same brand.*

11. To claim, a Claimant must undertake the following steps during the Claim Period:
- a. Visit **www.laundrycashback.com.au** and follow the prompts to the promotion claim page;
 - b. Input the requested details (including their full name, mailing address, valid email address, mobile number, model number and serial number of the Eligible Product(s), the date the Eligible Purchase(s) was made and the Participating Retailer) and upload a copy of the purchase receipt (showing zero balance) for the Eligible Purchase; and then
 - c. Submit the fully completed online claim form.

The claimant will then receive an email from the Promoter confirming that their claim has been submitted and is subject to verification. Successful claimants will then receive a second email from the Promoter confirming their claim is valid.

12. If during the claim process the Claimant chooses to mail or email their purchase receipt after submitting their online claim, they will be given a Claim ID online. Claimants must then during the Claim Period either:
- a. Write their Claim ID Number on a copy of their purchase receipt and post the copied purchase receipt in a stamped envelope to: Laundry Cash Back Promotion PO Box 7325 Warringah Mall NSW 2100; or
 - b. Scan a copy of their purchase receipt (with their Claim ID written on it) and email it to claim@laundrycashback.com.au.

If a Claimant does not have access to the internet or has questions regarding the promotion, they can call 1800 285 285 for clarification or to submit a claim over the phone.

13. Upon submitting the online claim form in accordance with the above, and subject to receipt of a valid purchase receipt, each claim will be validated by the Promoter within 5-7 working days. Purchase receipts need to show zero balance and be untampered with.

14. Claimants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for any claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim and forfeiture of any right to a Bonus Cash Back (as outlined below). Purchase receipt(s) must clearly specify the store of purchase, the product purchased and that the purchase was made during the Purchase Period.

15. The Bonus for the Promotion is Cash Back. The payment of the Cash Back will be managed by the Cash Selector platform.

Cash Selector Terms and Conditions

The cashback shall be transmitted by means of the CashSelector platform. A claimant with verified/validated claim shall be sent an email containing a CashSelector link. This email will be sent to the email address provided by the claimant in their claim. It is the claimant's responsibility to ensure the email address provided in the claim is correct, active and monitored. By following the link, the claimant may choose to have the value of the cashback transmitted via:

- Electronic Funds Transfer (EFT) to a valid Australian bank account.

(Note: Incorrect or Invalid bank details may result in delayed payment or loss of payment)

CashSelector links will expire after the "valid period". The "valid period" is determined by the promoter and is six (6) months from the date of issue. Use of the CashSelector platform and CashSelector links are subject to the terms and conditions located at **www.cashselector.com.au/tnc**, as well as the Promoter's instructions and/or limitations. This includes but is not limited to:

- (a) The email address provided must be correct, active and monitored and
- (b) The CashSelector link must be used before the link expires "valid period".

16. Incomplete or illegible claim forms or Purchase Receipts will be deemed invalid. The Promoter shall not be liable for any official claim form that is late or has been lost, stolen, forged, misdirected, or damaged.

17. A maximum of 6 weeks should be allowed for delivery of the Cash Selector link from the receipt of a valid claim including any purchase receipts sent in by mail and/or email.

18. The Promoter's decision is final, and no correspondence will be entered into.

19. Nothing in these terms and conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.

20. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that Claimant invalid.

21. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.

22. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities.. Entry is conditional on providing this PI. The Promoter will also use, and handle PI as set out in its Privacy Policy, which can be viewed at narta.com.au/privacy-policy. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter and associated promotional partners may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose claimant's PI entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion claimants' consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

23. The Promoter reserves the right, at any time, to verify the validity of claims and Claimant's (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process including but not limited to postage and handling costs or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a

waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

24. The Promoter is Narta International Pty Ltd (ABN 81 003 379 486) of Suite 2.02, Level 2, Building F, 1 Homebush Bay Drive, Rhodes, NSW 2138.

APPENDIX A – “Eligible Products” – see list below

<u>Brand</u>	<u>Category</u>	<u>Model</u>	<u>Single Purchase</u>	<u>Pair Purchase</u>
Beko	Heat Pump Dryer	BDPB904HW	10%	15%
Beko	Heat Pump Dryer	BDPB904HG	10%	15%
Beko	Heat Pump Dryer	BDPB104HW	10%	15%
Beko	WM - Front Loading	BFLB124ADW	10%	15%
Beko	WM - Front Loading	BFLB904ADG	10%	15%
Beko	WM - Front Loading	BFLB902ADW	10%	15%
Electrolux	WM - Front Loading	EFW1043R7WCS	10%	15%
Electrolux	WM - Front Loading	EFW1043R7SCS	10%	15%
Electrolux	Heat Pump Dryer	EDH903R7SC	10%	15%
Electrolux	Heat Pump Dryer	EDH903R7WC	10%	15%
Electrolux	WM - Front Loading	EFW1243R7WCS	10%	15%
Electrolux	WM - Front Loading	EFW1243R7SCS	10%	15%
Electrolux	Heat Pump Dryer	EDH803R7WC	10%	15%
Haier	WM - Front Loading	HWF10NW1	10%	15%
Haier	Heat Pump Dryer	HDHP90NW1	10%	15%
Haier	WM - Front Loading	HWF10NB1	10%	15%
Haier	Heat Pump Dryer	HDHP90NB1	10%	15%
Hisense	WM - Front Loading	HWF8i1015BX	10%	15%
Hisense	WM - Front Loading	HWF9S1214BX	10%	15%
Hisense	Heat Pump Dryer	HDF8i10HB	10%	15%
Hisense	Heat Pump Dryer	HDFS10HPB	10%	15%
LG	WM - Front Loading	WX9-1409MB	10%	15%
LG	Heat Pump Dryer	DXH9-09MB	10%	15%
LG	WM - Front Loading	WX9-1412W	10%	15%
LG	Heat Pump Dryer	DXH9-10W	10%	15%
LG	Combo Washer	WXC10-1412W	15%	
LG	WM - Front Loading	WXLS-1014WX	10%	15%
Samsung	WM - Front Loading	WW12BB944DGH	10%	15%
Samsung	WM - Front Loading	WW11CG604DLB	10%	15%
Samsung	Heat Pump Dryer	DV90BB9440GB	10%	15%
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Westinghouse	Heat Pump Dryer	WDH904N7WA	10%	15%
Westinghouse	Heat Pump Dryer	WDH904N7SA	10%	15%

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